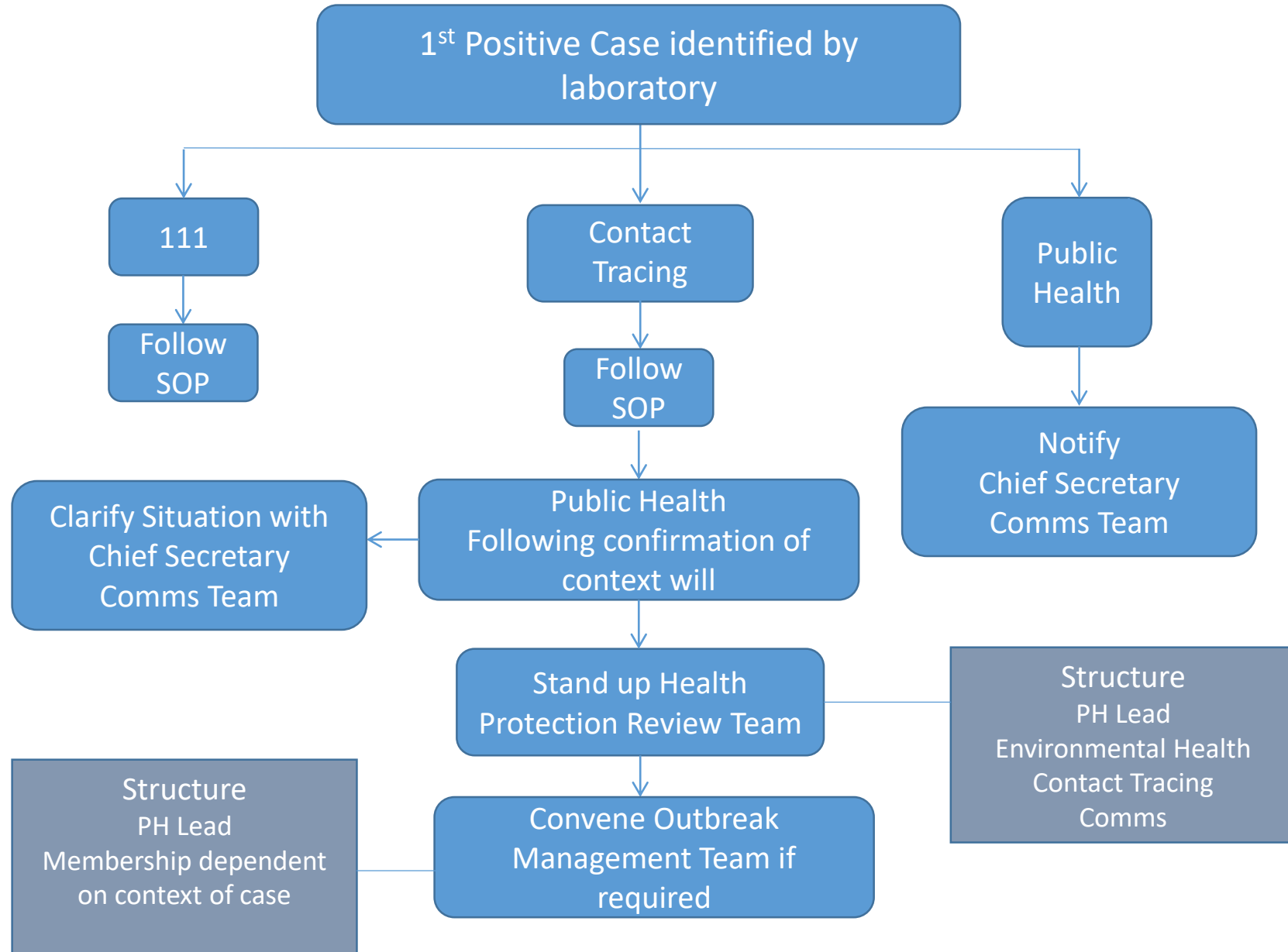


First Positive Case Escalation Plan



Positive Case Escalation Plan

