



Care Homes & Learning Disability Houses Visiting Policy

Whilst we recognise that friends and family members are a vital support, the health and safety of our residents, service users, staff, and our communities are a top priority. Therefore, in line with the latest policy related to the control of COVID-19 on the Isle of Man, we have revised our visiting policy.

In line with the COVID-19 'circuit breaker' lockdown, visits by family, friends and members of the clergy or spiritual faiths will NOT BE PERMITTED in any Manx Care Residential homes and Learning Disability Houses, from 00.01 Wednesday 3rd March until further notice.

One 'essential visitor' may be permitted into a resident/service user's bedroom in exceptional circumstances only i.e. end of life compassionate grounds for care homes where there are no COVID-19 residents present in the facility. This will be the same person for any subsequent agreed visits. Standard PPE precautions should be taken by the visitor, under the direction of a member of care home/house staff. The nominated visitor should complete the visitor registration form prior to each visit. The CHARRT Team will be able to provide advice to the Care Home Duty Manager or nominated deputy regarding necessary measures to take prior to the nominated visitor entering the facility, however the Registered Manager/House Manager is responsible for making the final decision around whether a visitor is able to enter the home.

We ask the public to consider other ways of keeping in touch with their loved ones such as phone calls, video calls, text messages, social media etc. Please note: Care must be taken during any interaction which involved video or still photographs not to breach the confidentiality of any other residents or service users in the vicinity. Any shared media footage e.g. photographs, videos or Face Time must not include other residents or service users and should only include staff if they have given their consent.

We thank the public for their understanding following this change in visiting policy – the decision has been made to protect vulnerable residents and service users from contracting Covid-19, whilst we prioritise the delivery of the Covid-19 vaccination programme across **all** care homes and learning disability houses on the Isle of Man.

Oliver Radford

1st April 2021

Visitor Registration Form

Visiting access will not be permitted if this form is Incomplete

PART ONE

Name of resident/service user		
Date		
Time		
Name of Visitor		
Relationship to resident/service user		
Date of Birth		
Telephone number	Mobile	Home
Email address		
Passport/Photographic Identification Number		

PART TWO

Are you diagnosed or suspected to have any of the following influenza, pneumonia or COVID-19 infection symptoms?	Yes	No
Fever		
Cough		
Sore throat		
Shortness of breath		
Headaches		
Diarrhoea		
Vomiting		
Contact details	Yes	No
Have you been in contact with anyone with COVID-19 in the last 21 days?		
Are you self-isolating?		
Have you been off island in the last 21 days?		
Have you been admitted to or visited any hospital in the last 21 days?		
Witness		
Name		
Designation		
Signature		
Visitor Declaration		



manx care

Kiarail Vannin

I hereby declare that the information furnished above is true, complete and correct to the best of my knowledge and belief.

I agree to abide by the Manx Care Care Homes & LD Houses Visiting Policy
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Signature	
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